



Operations Manager – TT Line

- Great Operational Leadership Position
- Excellent Opportunity for Career Growth
- Leading Logistics Organisation

POAGS is the principal Automotive, General Stevedoring, Bulk Logistics and Port Management service in Australia. POAGS operates from a national network of major and regional Ports across Australia.

The Company's TT Line Operations specializes in the provision of stevedoring activities on the Spirit of Tasmania in Melbourne and Devonport. Our key activities are supporting the movement of passenger and freight across the Tasman on a daily basis.

The Company is committed to providing an environment that is safe for all our employees and together with our employees taking personal accountability for making safe decisions at all times, we can achieve this goal.

THE ROLE

Reporting to the State Manager and based in Port Melbourne, this role is has a strong focus managing to delivery of key services though our Shift Managers and Team Members.

KEY RESPONSIBILITIES

- Overseeing the management of daily operations supported by Shift Managers and team members
- Managing the communication with Client representatives to ensure that performance objectives are met.
- Develop and drive business processes with continuous improvement
- Delivering efficient and customer focussed service
- Drive a "Zero Harm" safety culture through management of safety activities and communication
- Review incidents of poor employee performance and lead implementation of appropriate actions
- Managing financial performance to meet internal and customer KPI's.

CRITICAL SKILLS & EXPERIENCE

Operations	Minimum 5 years management experience in a medium to large size
Customer Service	Experience in delivering customer service standards
People Management	Effective Staff and Employee Supervision
Financial Literacy	Demonstrated experience in managing labour costs/ revenue
Planning	Ability to develop, implement and produce business plans and
Communication	Highly developed communication skills both verbal and written
Zero Harm	Experience in managing safety risks

Additionally, all candidates will be expected to have computer literacy including Microsoft Word, Excel, PowerPoint, Outlook, and have had exposure to a unionised environment.

If you would like the opportunity to work in driven logistics environment then apply for this exceptional role today.

Email applications to human.resources@poags.com.au

APPLICATIONS CLOSE 23 January 2012

POAGS is an Equal Opportunity Employer and provides a smoke free workplace.